

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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| Applicant | : Hermann Lueckhoff | Art Unit | : 2444 |
| Serial No. | : 10/814,832 | Examiner | : Peling Andy Shaw |
| Filed | : March 31, 2004 | Conf. No. | : 6486 |
| Title | : RETRIEVING INFORMATION FOR PROCESSING A RECEIVED ELECTRONIC MESSAGE | | |

Mail Stop Amendment

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

AMENDMENT IN REPLY TO ACTION OF DECEMBER 9, 2009

Please amend the above-identified application as follows:

CERTIFICATE OF MAILING BY EFS-WEB FILING

I hereby certify that this paper was filed with the Patent and Trademark
Office using the EFS-WEB system on this date: March 8, 2010